

Lecture 20:  
CS 5306 / INFO 5306:  
Crowdsourcing and  
Human Computation

# Today at 4:15pm in Gates G01

Title: Predicting Human Visual Memory using Deep Learning

Speaker: Aditya Khosla, MIT

Used deep learning to identify what makes images memorable

(Gathered data via a game for Mturk workers)

# Project Status Reports: Due Thursday

Email to your TA “mentor”

Should represent an update to your proposal:

Are you on track?

If the timetable is off, update it.

Any surprises?

What did you change?

# Types of Crowdsourcing

- Overt
  - Collecting (Amazon Reviews)
  - Labor Markets (Amazon Mechanical Turk)
  - Collaborative Decisions (Prediction Markets)
  - Collaborative Creation (Wikipedia)
  - Smartest in the Crowd (Contests)
  - Games with a Purpose
- Covert / Crowd Mining
  - Web page linkage, search logs, social media, collaborative filtering
- Dark side of crowdsourcing and human intelligence
- Collective intelligence in animals

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# Mining Discussion Groups

Wysocki, Peter D., Cheap Talk on the Web: The Determinants of Postings on Stock Message Boards (November 1998). University of Michigan Business School Working Paper No. 98025.

- Yahoo! Finance message boards
- Increased message postings -> next day increased volume and abnormal stock returns
- Overnight doubling of posts -> 0.18% average abnormal return

Tumarkin, Robert, and Robert F. Whitelaw. "News or noise?  
Internet postings and stock prices." *Financial Analysts  
Journal* 57.3 (2001): 41-51.

- Ragingbull.com message boards
- No connection



Antweiler, W., & Frank, M. Z. (2004). Is all that talk just noise?  
The information content of Internet stock message  
boards. *Journal of Finance*, 59(3), 1259-1294.

- 1.5M Yahoo! Finance and Raging Bull message boards
- Increased messages -> negative return next day
- Increased disagreement -> increased trading volume
- Increased message -> increased volatility

Das, S. R., and Chen, M. Y. 2007. Yahoo! for Amazon:  
Sentiment extraction from small talk on the web.  
*Management Science* 53(9):1375–1388.

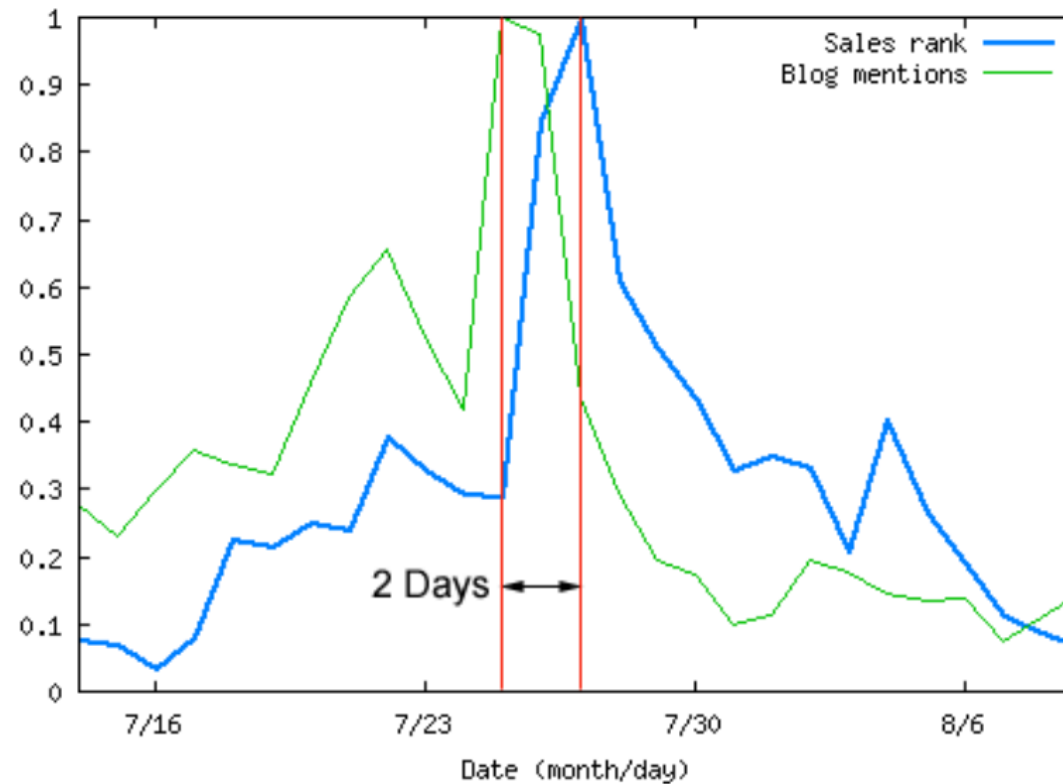
- 24 tech-sector stocks
- 2 months of message board discussions (2001) (145,000 messages)
- Assessed sentiment of each
- Predicted aggregate movement but not individual movement

# Mining Blogs

D. Gruhl, R. Guha, R. Kumar, J. Novak, and A. Tomkins, "The predictive power of online chatter." *Proceedings of the eleventh ACM SIGKDD international conference on knowledge discovery in data mining*, 2005.

- Studied mentions of books in 300,000 blogs
- Compared to 500,000 Amazon sales rank values for 2,340 books over a period of four months
- Can blog volume be used to predict sales rank?
  - Success for hand-generated queries
  - Some success for automated queries

D. Gruhl, R. Guha, R. Kumar, J. Novak, and A. Tomkins, "The predictive power of online chatter." *Proceedings of the eleventh ACM SIGKDD international conference on knowledge discovery in data mining*, 2005.



Query: Lance Armstrong OR Tour de France

Mishne, Gilad, and Natalie S. Glance. "Predicting Movie Sales from Blogger Sentiment." *AAAI Spring Symposium: Computational Approaches to Analyzing Weblogs*, 2006.

- 49 movies
- Blog entries mentioning full movie name or link to IMDB entry
- Took k words around these
- Pre-release blog volume can be used to predict income per screen
- Sentiment of posts (positive, negative, neutral) improved predictions
  - Volume of positive posts
  - Sentiment alone not enough

“Capturing global mood levels using blog posts”

G. Mishne and M. De Rijke

*AAAI 2006 Spring symposium on computational approaches to  
analysing weblogs*

G. Mishne and M. De Rijke, “Capturing global mood levels using blog posts”, *AAAI Spring Symposium: Computational Approaches to Analyzing Weblogs*, 2006.

- All public blog posts published in LiveJournal during a period of 39 days, from mid-June to early-July 2005
- 8.1M posts, 3.5M with mood (from list of 132 moods, else free text)
- Two stages:
  - Identify text features for estimating mood prevalence
  - Learning model to predict the intensity of moods
- Case studies:
  - “Drunk” and “Excited”
  - Sentiment after London terror bombings – unsuccessful



“ARSA: A sentiment-aware model for predicting sales performance using blogs”

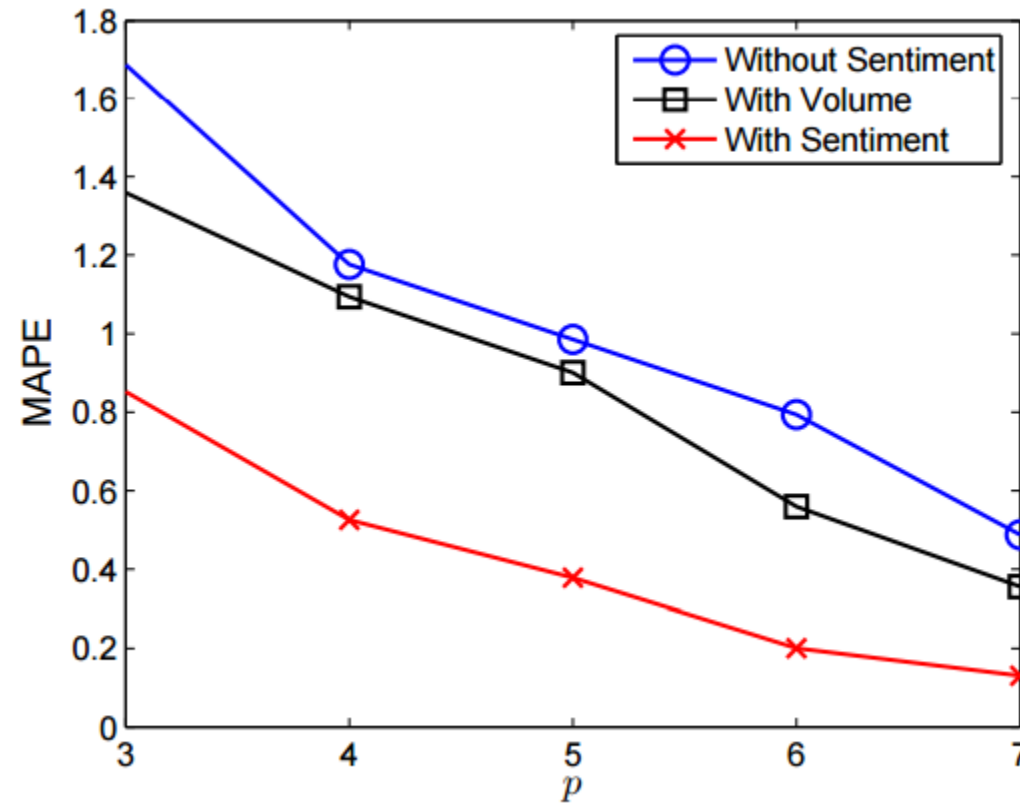
Y. Liu, X. Huang, A. An, and X. Yu

*Proceedings of the 30th annual international ACM SIGIR conference on Research and development in information retrieval, 2007*

Y. Liu, X. Huang, A. An, and X. Yu, “ARSA: A sentiment-aware model for predicting sales performance using blogs”, *Proceedings of the 30th annual international ACM SIGIR conference on Research and development in information retrieval*, 2007

- Studied mentions of movies in blogs
- 45046 blog entries that comment on 30 different movies
- Performed sentiment analysis on blog entries

Y. Liu, X. Huang, A. An, and X. Yu, "ARSA: A sentiment-aware model for predicting sales performance using blogs", *Proceedings of the 30th annual international ACM SIGIR conference on Research and development in information retrieval*, 2007



E. Gilbert and K. Karahalios, “Widespread worry and the stock market”, *Proceedings of the International Conference on Weblogs and Social Media*, 2010

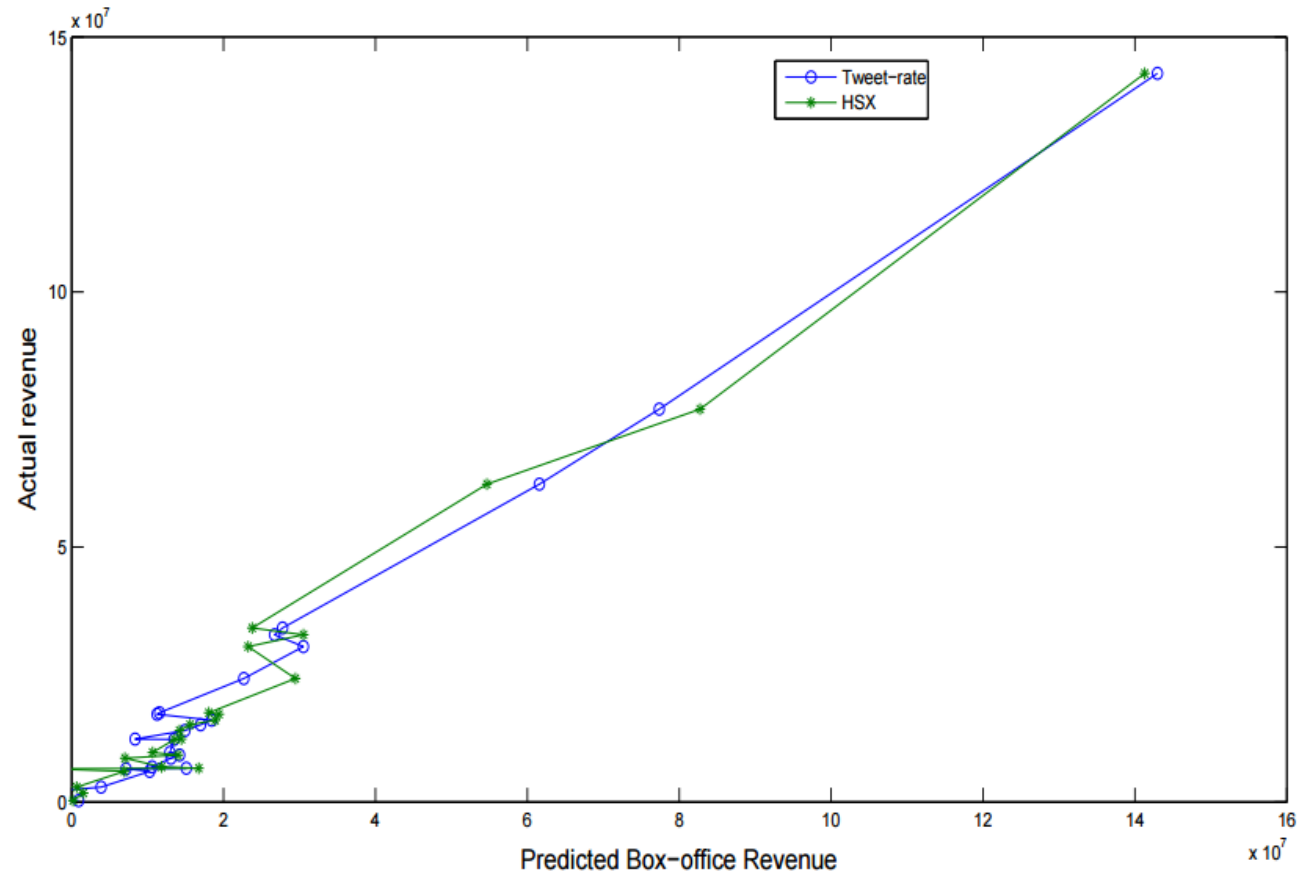
- Estimate anxiety, worry and fear from a dataset of over 20 million posts made on the site LiveJournal
- increases in expressions of anxiety, evidenced by computationally-identified linguistic features, predict downward pressure on the S&P 500 index

# Mining Tweets

S. Asur and B. A. Huberman, “Predicting the future with social media”,  
*Proceedings of the ACM Conference on Web Intelligence, 2010*

- Movie tweet rate can be use to predict box office revenues before movie opens
- Sentiment of tweets can improve this after movie release
  - Applied machine learning to label tweets as positive, negative, or neutral
  - Training data labeled using Amazon Mechanical Turk
- Better than prediction market (Hollywood Stock Exchange)

S. Asur and B. A. Huberman, “Predicting the future with social media”,  
*Proceedings of the ACM Conference on Web Intelligence, 2010*



B. O'Connor, R. Balasubramanyan, B. R. Routledge, and N. A. Smith. From Tweets to polls: Linking text sentiment to public opinion time series. In International AAAI Conference on Weblogs and Social Media, Washington, D.C., 2010.

- Consumer confidence: “economy”, “job”, and “jobs”
- Presidential approval: “obama”
- Elections: “obama” and “mccain”
- Frequency of 2800 positive/negative words

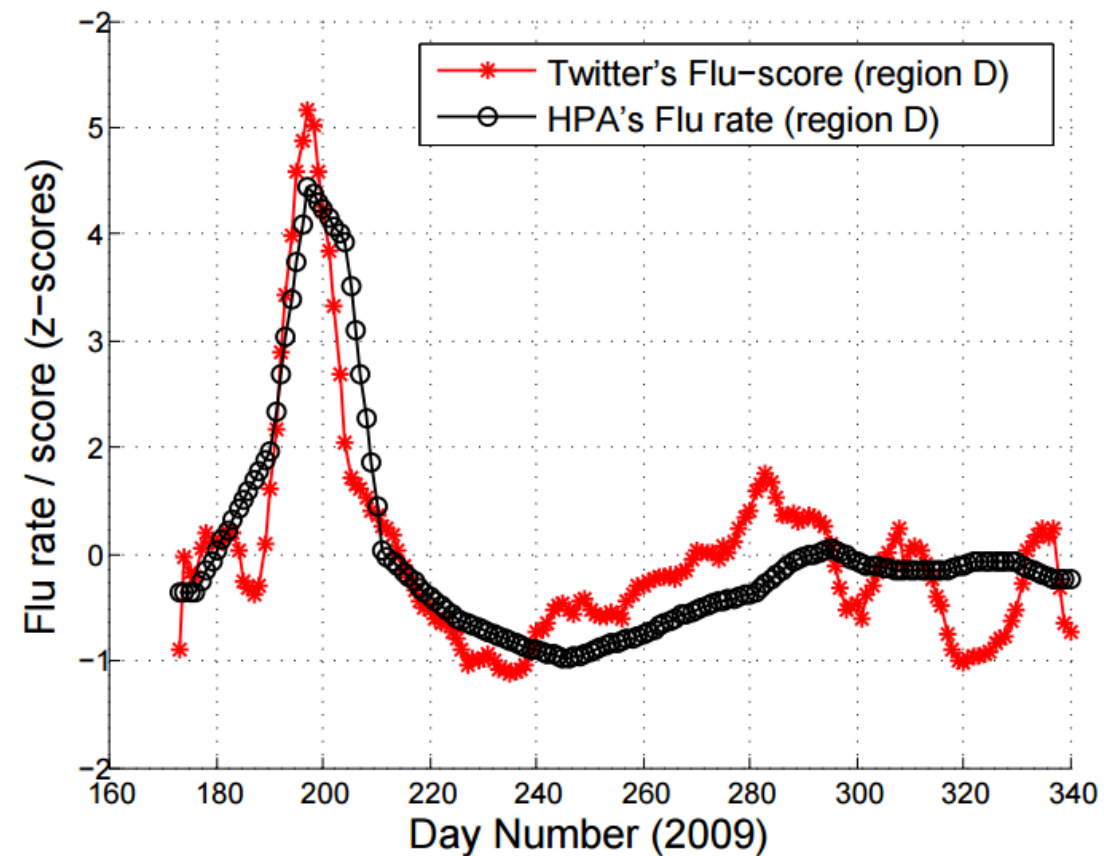


Culotta, A. Towards detecting influenza epidemics by analyzing twitter messages. In *Proceedings of the First Workshop on Social Media Analytics*, ACM, 115–122, 2010

- 500,000 tweets over 10 weeks
- Learned classifier to filter tweets
- 0.78 correlation with CDC data

Lampos, Vasileios, and Nello Cristianini. "Tracking the flu pandemic by monitoring the social web." *Cognitive Information Processing (CIP), 2010 2nd International Workshop on*. IEEE, 2010.

- 4M tweets over 50 weeks



Paul, Michael J., and Mark Dredze. "You are what you Tweet: Analyzing Twitter for public health." *ICWSM 20* (2011).

- 2B tweets
- 1.5M relevant tweets
- Used to:
  - Track illnesses over times (syndromic surveillance)
  - Measuring behavioral risk factors
  - Localizing illnesses by geographic region
  - Analyzing symptoms and medication usage

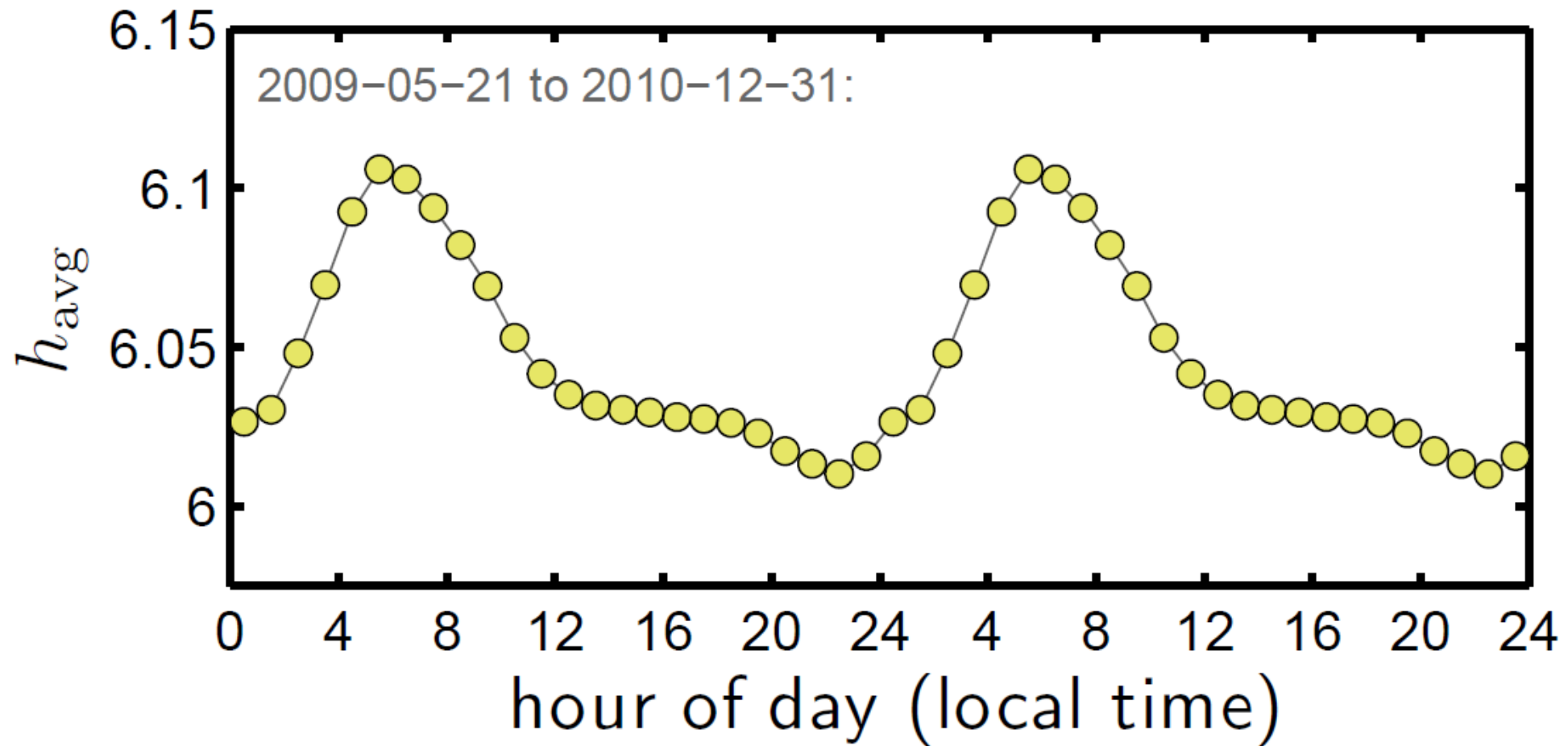
J. Bollen, H. Mao, and X. Zeng, “Twitter mood predicts the stock market”, *Journal of Computational Science*, 2011

- Uses two different methods for assessing the mood of tweets about stocks
- Some have effect in changes in DJIA closing values

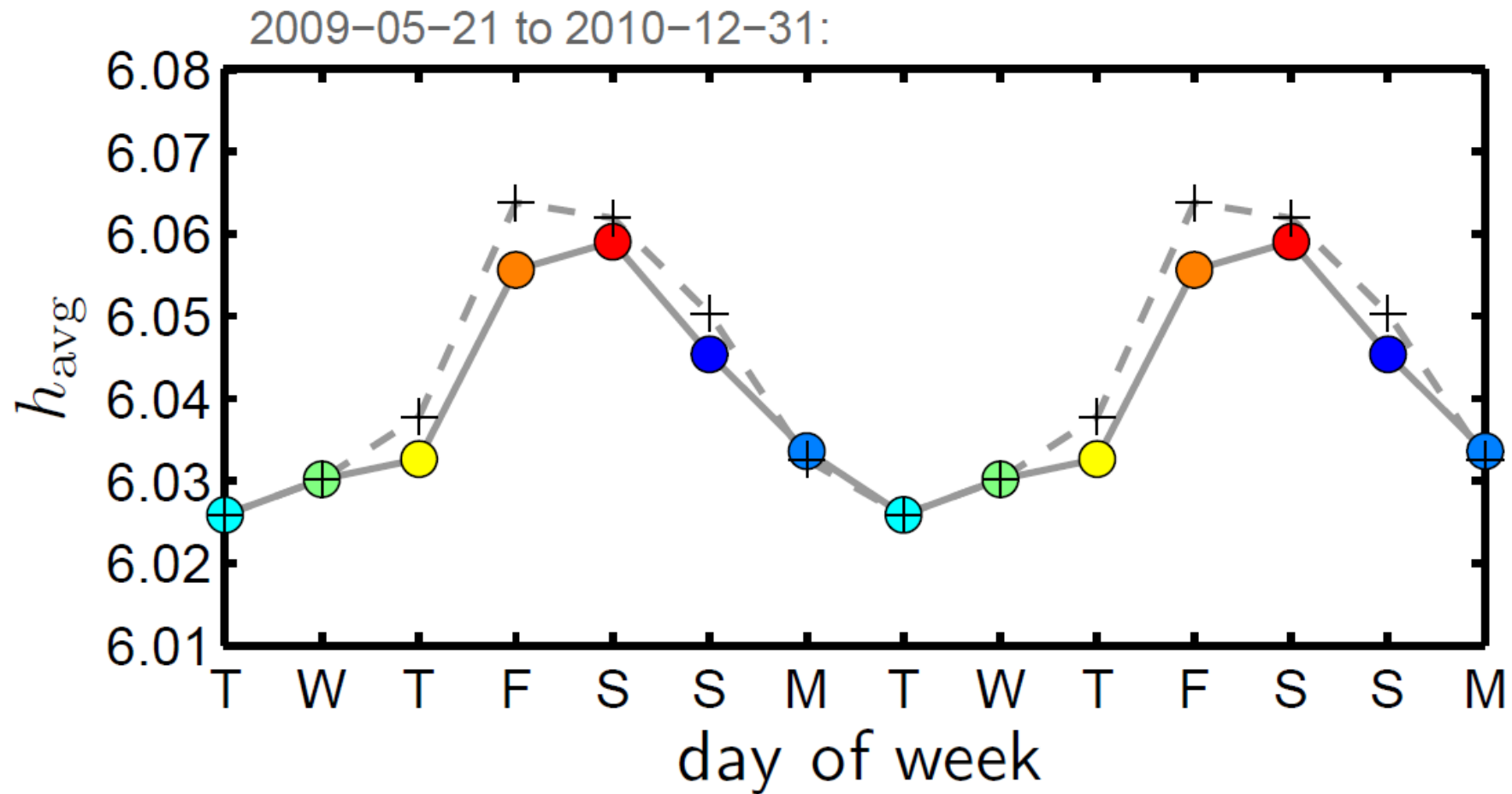
P.S. Dodds, K.D. Harris, I. M. Kloumann, C. A. Bliss, and C. M. Danforth,  
“Temporal patterns of happiness and information in a global social  
network: Hedonometrics and Twitter”, *PLoS 1*, December 2011

- Used Twitter: 4.6 billion tweets, 46 billion words, 63 million users, 33 months
- Tracked “happiness” of over 100,000 words (assessed via Amazon Mechanical Turk) by location, day, time of year, etc.

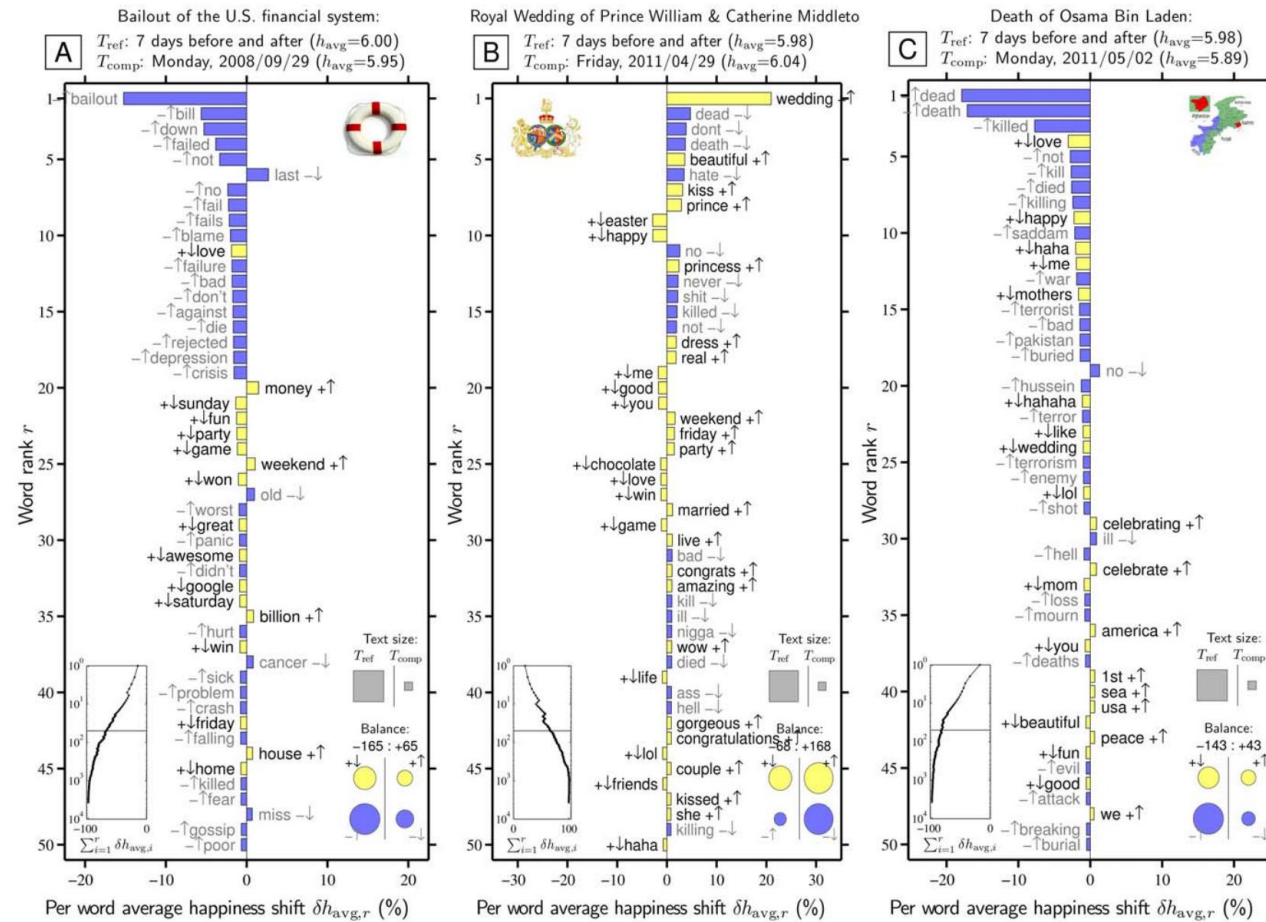
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 network: Hedonometrics and Twitter”, *PLoS 1*, December 2011





# Further Applications in Medicine

- Signorini, A., Segre, A. M., and Polgreen, P. M. The use of Twitter to track levels of disease activity and public concern in the U.S. during the influenza a H1N1 pandemic. *PLoS ONE* 6, 5 (May 2011), e19467.
- De Choudhury, M., Gamon, M., Counts, S., and Horvitz, E. Predicting depression via social media. In *ICWSM (2013)*. 9. Dredze, M. How social media will change public health. *IEEE Intelligent Systems* 27, 4 (2012), 81–84.
- Hanson, C. L., Burton, S. H., Giraud-Carrier, C., West, J. H., Barnes, M. D., and Hansen, B. Tweaking and tweeting: Exploring twitter for nonmedical use of a psychostimulant drug (adderall) among college students. *Journal of Medical Internet Research* 15, 4 (Apr. 2013), e62.
- Jamison-Powell, S., Linehan, C., Daley, L., Garbett, A., and Lawson, S. "I can't get no sleep": discussing #insomnia on Twitter. In *CHI, ACM (New York, NY, USA, 2012)*, 1501–1510.
- Wang S1, Paul MJ, Dredze M., "Social Media as a Sensor of Air Quality and Public Response in China", *J Med Internet Res.* 2015 Mar 26
- Richard Sloane, Orod Osanlou, David Lewis, Danushka Bollegala, Simon Maskell, & Munir Pirmohamed, "Social media and pharmacovigilance: A review of the opportunities and challenges", *British Journal of Clinical Pharmacology*, 3 July 2015

# Further Applications

- Kamath, Radhika and Prabhu, Srikanth and Shenoy, Manjula K and Akshay, M J, “Mining Social Media to Find Criminal Behavior- A Survey”, *2nd International Conference on on Computational Methods in Engineering and Health Sciences*, 2015.

# Further Applications in Medicine

# Social Media Mining Template

- What data to use
  - Examples:
    - Tweets mentioning name of movie
    - Blog posts with mood annotation
- What aspects of data to measure
  - Examples:
    - Volume of tweets, posts
    - Sentiment of tweets, posts
      - Use machine learning